



BILLIONS OF USERS





MILLIONS OF APPS



Mobile Cloud Big Data Social **Mobile Devices**

HUNDREDS OF MILLIONS

OF USERS





PC

TENS OF THOUSANDS

OF APPS



MILLIONS OF USERS





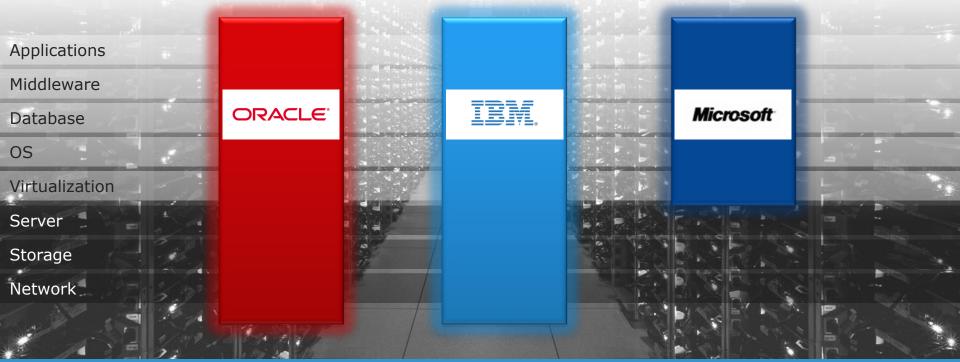
Terminals

THOUSANDS OF APPS



Source: IDC, 2012

Major Players Are Building Technology "Stacks"



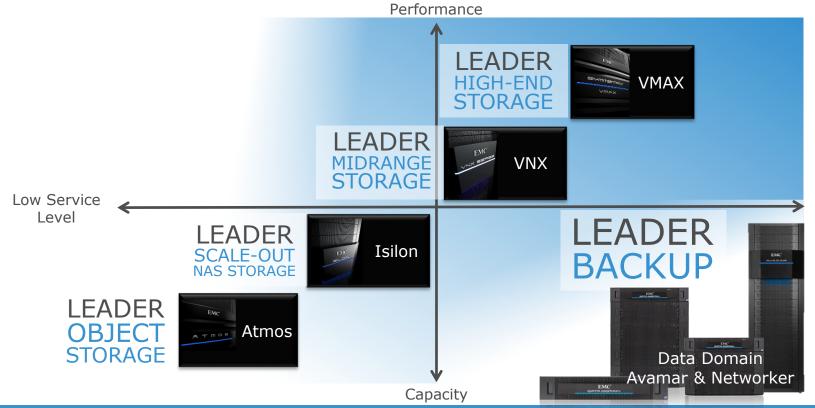
EMC² Has Built A Differentiated Stack

Best Of Breed. Architected Horizontally, Not Vertically. Choice.

Pivotal PLATFORM FOR CLOUD, BIG/FAST DATA APPS **m**ware SOFTWARE-DEFINED DATA CENTER **EMCII** INFORMATION INFRASTRUCTURE



Our Storage Strategy: Best of Breed



High Service Level





Current Role of Draper Inside EMC

- Global Technical Service
 - Increased ability to serve customers globally, especially in North & South America
 - Multi-lingual capabilities, especially English, Spanish & Portuguese
 - Coverage for Americas business hours for most EMC products; Part of global follow-the-sun model
 - Technical Service Engineers available via phone, web, chat & email
- US Federal Service
 - 24x7x365 support for US Federal customers
 - US citizens on US soil w/security clearances & physical segregation/security
- Field Service
 - Scheduling & dispatch
- Consulting Service Center
 - Remote assistance on migrations, data center consolidations, etc.
- eServices
 - Customer portal & other customer-facing technology tools



Other EMC Business in Utah

Mozy

- Online backup & file sync
- Acquired in 2007
- Locations in Pleasant Grove & St. George

Iomega

- Affordable storage devices
- Acquired in 2008
- Location in Roy





Strengthening Utah's Economy

- Added more than 600 jobs in <2 years
- Agreement with Utah Governor's Office of Economic Development: ~750 New jobs by 2021
- Millions of dollars in capital project expenditures in Draper for the new facility
- 100's of millions of dollars paid out in wages over the next 10 years
- 10's of millions of dollars in new tax revenue over the next 10 years



Why Utah?

- Stable economy & solid infrastructure
- Tech-friendly w/skilled candidates, resources & government incentives
- Geographic proximity to EMC east & west coast w/o the same high costs
- Second-language capabilities
- Proximity to key federal operations and customers





Why Draper?

- Draper is equidistant from the state's largest public universities and the country's 2nd largest private university
 - ✓ Utah Valley University
 - ✓ University of Utah
 - ✓ Brigham Young University
- It is also convenient to the smaller, techspecialized schools
 - ✓ Neumont University
 - ✓ Stevens-Henager College
 - ✓ DeVry College
 - ✓ ITT Tech

Opportunities / Requests

- Increase educational focus on foundational technologies in addition to mobile & social (i.e., big data, storage & security)
- Broaden educational focus to include full technology lifecycle (design, build, test, deploy, operate, monitor, fix, etc.) for both hardware and software
- Encourage job-ready graduates (internships, hands-on, etc.)
- Create incentives for corporate & educational alliances
- Increase diversity in STEM students & workforce, especially gender



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